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NEW FONTAINE TRAILER CUSTOMER CARE CENTER

JASPER, ALABAMA -- Fontaine PartSource™, the aftermarket parts unit of Fontaine® Trailer Company, is staffing the new Fontaine Trailer Customer Care Center in Jasper, Alabama. Its purpose is to serve Fontaine Trailer dealers and end-users with technical assistance and warranty support. "We're in business to serve customers and make their lives easier. With the new Customer Care Center, Fontaine Trailer commercial customers have a single source for service information, warranty support, technical assistance and aftermarket parts," stated Ed Wentz, president of Fontaine PartSource. "Of course, Fontaine dealers remain the primary contact for end-users", concluded Wentz.

"If a customer experiences a product or service issue, we have provided an environment to help that customer reach a satisfactory result in a timely fashion," remarked Dan Giles, Director of Engineering for Fontaine Trailer Commercial Business. With Fontaine's new system it's easier than ever to register trailers online, plus they provide the ability to look up trailers by VIN to determine in-service dates. All Fontaine Trailer Commercial Dealers (platform and heavy-haul) can take advantage of this time-saving resource. With this move, Giles will continue to manage product performance and reliability for Fontaine, (including vendor supplied products) to make sure customers receive the best transportation products the industry has to offer.

"Fontaine PartSource has earned a reputation for providing dealers, key fleets and end-users with outstanding online product information and aftermarket parts availability," stated Wentz, "We intend to continue this same high level of service with our new FTC Customer Care Center."

For more information contact: Fontaine PartSource • 3405 Industrial Drive • Jasper, AL 35501 • 205-385-0800 • www.fontainepartsource.com.

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Fontaine PartSource is the aftermarket parts unit of Fontaine Trailer Company.

Fontaine Trailer Company, headquartered in Jasper, Alabama, is a Marmon Highway Technologies company that is the leading North American manufacturer of platform trailers. MHT companies support the transportation industry worldwide with a wide range of high quality products and services.

Marmon Highway Technologies companies are members of The Marmon Group, an international association of more than 125 business units that operate independently within diverse business sectors. Member businesses have combined revenues of \$7 billion. The Marmon Group is a Berkshire Hathaway company.



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